



On the sidelines of Gitex

Dubai Municipality reveals its endorsement of ICDL's IT Security Certification for its employees

Combat cyber crimes is the priority

[UAE, October 22, 2013] - On the sidelines of Gitex, Dubai Municipality (DM) revealed its endorsement of “ICDL IT Security”, a module that explains the main concepts underlying the secure use of ICT in daily life. The move is part of the Municipality’s commitment towards the provision of best practices in maintaining higher levels of IT security and safety.

The Dubai Municipality Training Centre will be introducing the module under the supervision of ICDL-certified experts, which ensures that candidates taking the security module training will

learn more on new technologies and acquire the necessary skills needed to combat cyber crimes and maintain the privacy and confidentiality of customer data.

ICDL's IT security module has been designed to provide computer and internet users with the necessary skills to ensure robust defenses for their digital data while also addressing security gaps found in home and office networks as cybercrime rates continue to rise in the region.

Dubai Municipality has a track record of excellence in IT Security--having obtained the international ISO27001 certificate in 2010 in information security for e-services rendered to the public. The ISO certification reflects the Municipality's high levels of personal and corporate data protection that fall in accordance of the highest international standards.

Amani Aljassmi, Head of IS Security Section at the IT Department, Dubai Municipality, said: "We are pleased to cooperate with ICDL on the implementation of the "ICDL IT security", which represents an important step forward in our efforts to create a positive work environment that complies with the highest standards of information security to protect the privacy and safety of customer data. As a public-oriented government entity, we are committed to develop the IT infrastructure and improve the ability of human competencies to respond effectively to digital violations and cybercrimes, as part of our efforts to promote corporate performance and achieve highest levels of customer satisfaction."

For his part, Jamil Ezzo, Director General of ICDL GCC Foundation, said: "Dubai Municipality is one of the largest government entities in the emirate and embraces a strategic importance as the competent authority dealing with a lot of data related to both individual and corporate customers. It has further achieved remarkable success over the past years at the level of establishing an integrated framework to secure information privacy at a time where cybercrimes continue to increase in line with the higher rates of internet proliferation. Through ICDL's IT Security module, we look forward to support DM's efforts to raise more awareness among employees on the best online security practices to ensure delivery of best services to customers."

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