During the Test

Here's what you can expect when you take your test via the ICDL remote testing platform:

- You will be asked at least one day prior to your test to download a small piece of software on your PC which will allow you to access the in-application testing

- On the day of the test, you will need to log into your candidate portal at least 20 minutes before your test session so that you can follow the short identification and environment procedures.

- You will be monitored via your webcam throughout the test and will be required to submit photos taken by your web cam to be matched against the National ID or other government approved ID that is already on record.

- You will also be asked to take photos of your test environment to ensure that there are no prohibited items within the testing space.

- Your photos will be reviewed and once approved, your test will be activated. Most candidates will be able to start their test within 15 minutes of providing these requirements, therefore it is important that you log into your candidate portal 20 minutes before the allotted start time of your test.

- If your pictures aren't approved, you will be advised of the reason via the platform and you have three attempts to provide photos which are acceptable. The remote proctoring platform will guide you through the steps but if you fail after three attempts to provide photos that are accepted, your test will not start.

- You'll be monitored by an ICDL Remote proctor via webcam throughout your test to ensure the integrity and security of your test session