

1. What is the new ICDL Certification?

The new ICDL Certificate Programme is an update of the ICDL Syllabus 5.0 programme, which provides the latest ICT skills that are essential for users. The new ICDL Certificate replaces the current ICDL Syllabus 5.0 with upgraded skills for work readiness and productivity as required by today's workplace. A candidate must complete the following skills: Computer and Online Essentials, Office Application Essentials and Cyber Security to attain the New ICDL Certification Programme.

2. How is this certification different to syllabus 5.0?

The New ICDL Certificate Programme was developed to equip individuals with essential skills needed for any workplace. The highlight of the new ICDL Certificate is that it is an upgrade and a restructure of the same skills previously offered by ICDL Syllabus 5.0 as well as it provides a dedicated module on cyber security - all in 3 modules instead of 7; hence eliminating duplication as well as reducing time and cost of the training and testing spent by candidates. The new ICDL Certificate is structured in the following 3 upgraded modules: Computer and Online Essentials (NEW – combines Computer Essentials and Online Essentials), Office Application Essentials (NEW – combines Word Processing, Spreadsheets and Presentation) and Cyber Security.

3. Will my ICDL certificate remain valid after the launch of this new programme?

Yes. Any ICDL certificate is valid for life therefore, syllabus 5.0 certificates will remain valid and prove that a candidate has demonstrated particular skills at a certain point in time.

4. If I have already passed test modules in syllabus 5.0 can I use them towards completing the new ICDL Certificate?

No, Candidates that have started their certification tests on syllabus 5.0 should continue on the same path until they complete their certification requirements. The new certification provides the latest ICT skills that are essential for users and therefore, a candidate can not switch from Syllabus 5 to the new programme.

5. What materials are included in the New ICDL Certificate bundle?

A candidate bundle will consist of an ICDL skills card, 3 tests, 1 ebook and a 20 hour primer practise test.

6. Will the certificate look different to the Syllabus 5.0 certificate?

Yes, the New ICDL Certificate will have a new look certificate.

7. How can I start?

The New ICDL Certificate Programme will be available starting September 1st, 2020. Contact an accredited centres near you to register in the programme. You can find the list of centres by clicking on this link <https://icdlarabia.org/Ar/test-centres-near-you>.

8. Is the New ICDL Certification for everyone?

This certification is available to all candidates.

9. How many hours does it take to achieve the New ICDL Certificate?

The time taken to achieve the ICDL Certificate depends on the accredited centre, please contact the centre for more information about the training hours.

10. If I finished Syllabus 5.0 requirements after September 1,2020 will I get the new certificate design?

No, you will receive the syllabus 5.0 certificate as the new certificate design is for the new ICDL Certification only.

11. Why is my centre still offering Syllabus 5.0?

Centres can still offer Syllabus 5.0 after September 1st, 2020 – however, candidates have the right to choose the programme they wish to take.

12. What is the price of the New ICDL Programme?

Please contact the centre for more information about pricing.

13. Where can I find the list of accredited centres that offers the New ICDL Certification Programme?

You can find the list of centres by visiting our website <https://icdlarabia.org/Ar/test-centres-near-you>.

14. Can I get tested remotely for the New ICDL Certification Programme?

Remote tests are available, however, please check if your centre is offering remote testing, If not, you can take your test within the test centre.

15. Does the new restructuring (from 7 to 3 modules) mean I will get less skills?

No, the candidate will get the same skills in addition to new skills in cyber security.

